वित्त मंत्रालय / **Ministry of Finance**
राजस्व विभाग/ **Department of Revenue**
सीमा शुल्क प्रधान आयुक्त कार्यालय/ **Office of the Pr. Commissioner of Customs**
सीमा शुल्कगृह,नयी हारबर एस्टेट/ **Custom House, New Harbour Estate**
तूत्तुक्कुडी– **628 004 / Thoothukudi – 628004.**
दूरभाष/ **Tel: 0461 2352655,** **e-mail: - policycustut-2024@gov.in**

e-office File No. GEN/EPC/MISC/148/2024-S and I Date:06-10-2026

MINUTES OF PERMANENT TRADE FACILITATION COMMITTEE MEETING

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The Permanent Trade Facilitation Committee (PTFC) Meeting for the month of September, 2026 (Hybrid Mode) was held on 29.09.2026 at 3:30 hrs. at Custom House Tuticorin under the chairmanship of Shri. Devendra Vasudeo Nagvenkar, Principal Commissioner of Customs, Custom House Tuticorin.

2. The Customs Officials representative of CHAs/Trade who attended the meeting is mentioned in Annexure-A.

3. At the outset, the Chairman welcomed the participants of the meeting. During the meeting, the following agenda points were taken up for discussion and the details of the same are as below.

Agenda point raised by Mr. Karthikeyan. M representative of Tirupur Exporter's Association (TEA):-

Agenda Point No. 1 :- A list of 38 Shipping Bills pertaining to M/s. S.P. Apparels Ltd. was submitted as an agenda point for discussion in the said PTFC Meeting, in respect of which the RoSCTL/RoDTEP scrolls had not been released.

Reply:- The representation regarding non-receipt of the RoSCTL amount in respect of the said 38 Shipping Bills was examined with reference to the status available in the ICES/ICEGATE system. It is further informed that all the aforesaid 38 Shipping Bills have already been cleared at this end. Further, the processing of the eligible export incentives in respect of the said Shipping Bills is presently under progress with the concerned Section.

(ACTION: CLOSED)

Agenda Point No. 2:- It is also observed that IGST refunds pertaining to the months of June and July are pending. Further, the issue is not confined to our cases alone, as a considerable number of Shipping Bills pertaining to these months are reportedly reflecting Error Code.
However, no rectification/resolution of the said error appears to have taken place so far, resulting in continued pendency of the IGST refunds. The matter may therefore be

examined and necessary action taken for early rectification of the system error and consequent processing of the pending IGST refunds.

Reply:- Letter issued to DG system vide letter dated 04.09.2026. Based on the request sent by this office, Patch has been deployed. EGM error code "Q" are under process for resolving and getting resolved one by one.

(ACTION: AC SCMTR)

Agenda Point No. 3: Raised by Mr. C. Karthikeya Prabu, M/s. Krishya Logistics LLP: –

After the implementation of the DPE facility, few Exporters and few CBs are only using the facility and still many containers are being handled at the CFS/ICD due to various conveniences. We give below the expectations of the Exporters and the CB fraternity.

i) In the event of selection of the SB for examination, there is no facility at the Blue Gate area for the examination of cargo with the required labour team and equipments. So, the containers which are selected for examination are required to be taken out of the Port Security area after getting the required permission from the Customs and Port authorities to a CFS for the examination on the next working day. A timeline needs to be worked out with the Port authorities for providing facility for examination of cargo for such system selected Shipping Bills shall be decided and implemented.

ii) Vehicle, driver, cleaner, staff passes provided by the Port needs to be verified by the CISF by RFID reader facility which is currently available at the Green Gate entry/exit points and the same is yet to be implemented at the Blue Gate entry. The Port Authorities shall be informed for placing the readers convenient for the drivers to show the Pass before the Reader without getting down from the Vehicle.

iii) E-Seal Reader is also not in proper working condition at the Blue Gate for DPE containers and at the Green Gate for CFS/ICD containers. The visibility of the container gate-in into the Port is not available for the Exporter through the online E-Seal Portal. The E-Seal Reader facility is also not available in all the CFSs. For all the CFS gate out containers, the only relief is that the CODEX system is functioning with proper scanning of the barcode for ensuring the container transit from the CFS to the Terminal within the timeline.

iv) The availability of the Port and Customs Officers shall be arranged in 8 hours shift basis with hot seat arrangements and the vehicle driver should be in a position to drive through the entire flow without getting down from the vehicle. The online goods registration facility shall be implemented for the Export cargo also as provided for the Import cargo. It is understood that the online goods registration facility is implemented in JNCH for Nava Sheva Port, particularly for the DPE containers. Such systems were implemented about 20 years before in developed countries and now, we seek your support for such facility in the light of TFA and ease of doing business initiatives of CBIC.

v) The CB staff shall be provided with a room and washroom facility during the time they wait for the vehicle to reach the Blue Gate. During rains and scorching sunlight, they find it difficult to handle the precious shipment through the Blue Gate with the DPE (Direct Port Entry) facility and the staff insist the Exporter and CB

management to use the CFS/ICD facility for having a better convenience and thereby avoiding the best facility of DPE.

Reply: The issues raised by the stakeholders regarding improvement and optimum utilization of the Direct Port Entry facility have been noted. With regard to the issue of non availability of a dedicated examination facility the examination of export cargo selected for examination at the Blue Gate area, it is informed that the undersigned along with officers of Customs Department and the V.O.C Port Authority had inspected the Examination shed and Warehouse facility and the same were found ready for usage. Accordingly, necessary action is being taken to operationalise the said facility and a Public Notice will be issued shortly in this regard. With regard to the issue of functioning of E-Seal Reader, the same has been verified and it is found to be in proper working condition. Further, the facilities available for drivers and staff of Customs Brokers have also been verified and the requisite basic facilities are found to be available in DPE facility.

(ACTION: CLOSED)

Agenda Point No. 4:- BRC Alert – Removal procedure shall be transparent for Exporter.

We agree to the initiatives of the Customs Department for the follow up with respect to the Foreign Inward Remittance towards the Export proceeds to ensure that the export benefits are given to the Exporters who have been able to establish the evidence of receipt of funds within 9 months. It is understood from the Bank and DGFT portal that the e-BRC is made available from 2014 onwards and most of the other Customs locations are not sending SCN to the Exporters seeking the e-BRC as it is verified by the respective Customs locations by themselves and only the shortfall in receipt is notified and refund of the short collection drawback and RoDTEP/RoSCTL are demanded. Similar system shall be implemented in Tuticorin Customs.
Further, for the SCN already issued, the Exporters have replied with the details of the e-BRC and the PH was attended and OIO was issued. Even after such closure of the OIO, the alert still remains and the PH is called for again for the same SCN, in spite of issuing the OIO. There shall be system of the alert removal by the concerned Proper Officer at the time of issuing the OIO itself. Also, there shall be a transparent mechanism for the Exporter and the concerned CB to check the alert/SCN status of the Exporter to take proactive steps to rectify the pending SCN/Alert to avoid last minute difficulties of the export shipments being held up at the CFS.

Reply:- Wherever required, a demand/intimation letter is issued and upon receipt and examination of the reply along with the supporting documents furnished by the exporter, appropriate action is taken in accordance with the applicable provisions. At present, no Show Cause Notices are being issued without issuance of demand notice.

Further, the officers of the BRC Section have been suitably sensitised, and necessary corrective instructions have been issued to ensure that Personal Hearing (PH) notices are not issued in cases where an Order-in-Original has already been passed.

(ACTION: Action by BRC section)

Agenda points raised by Mr. Minesh Raja, M/s. ACT Link Logistics.

Agenda Point No. 5:- We understand in the recent past the EIR has not been marked instantly by CSD officer. Now we have to approach the CFS Officers for the result of scanned report which is available on the next day.

Due to the above new procedure, there is a delay in clearance especially RMS facilitated Bill of Entry(B/E). The accuracy and a transparency procedure were well established earlier for a very long time is defeated and increases the dwell time of clearance.

So, we request your good self to kindly follow the existing procedure and facilitate the trade.

Reply:- It is informed that, with the move towards 100% Non-Intrusive Inspection, the number of containers being scanned has increased substantially and is presently nearly five times the level recorded in June'26. In view of the increased volume, requiring trucks/containers to wait at the scanning area until examination of the scanned image and endorsement of the result would lead to congestion and avoidable delays.

Accordingly, after scanning, the trucks are permitted to move immediately to the respective CFSs, and the scanned images/results are made available to the concerned CFSs, Customs officers twice daily, generally around 10:00/10:30 AM and 3:30 PM, with a view to facilitating same-day clearance/delivery.

The procedure is being closely monitored and will be further streamlined to minimise dwell time and facilitate expeditious clearance. Suggestions from the trade for further improvement of the system will also be duly considered.

4. The next PTFC meeting shall be held on 1510.2026@ 3.30 pm in Hybrid mode at Board Room of the Office of the commissioner of Customs, Tuticorin. The members are requested to submit agenda points for the meeting as early as possible.

Encl-As above

Digitally signed by
Devendra Vasudeo Nagvenkar
Date: 06-10-2026 18:01:28

(DEVENDRA V. NAGVENKAR)
PRINCIPAL COMMISSIONER

To,
The Members of the Permanent Trade Facilitation Committee.

a. Tuticorin Customs Brokers' Association
13A/2H, Briyant Nagar, 3rd Street Main, Tuticorin- 628 008

b. Tuticorin CFS Association
SF No. 1538/1A1, Plot No. 1, New Sundar Nagar, EB Colony Main Road, Tuticorin - 628 101.

c. Tuticorin Ship Agents' Association,

50, Beach Road, Tuticorin-628001

d. The Traffic Manager, VOC Port trust, Tuticorin
e. M/s. D.B.G.T. Terminal Limited, Tuticorin.
f. M/s. Tuticorin International Container Terminal.
g. Spices Board, World Trade Avenue, VOC New Port Tuticorin-628004
h. AEPC, Thiruppur
i. TEA, Thiruppur
j. M/s. Krishya Logistics LLP

Copy Submitted to:

1. The Chief Commissioner of Customs (Preventive), Trichy.

Copy to:

1. All the Deputy/ Assistant Commissioner of Customs, Custom House, Tuticorin.
2. The EDI Section- for uploading in the official website.

Annexure-A

Table-1

(List of officers who attended the PTFC meeting)

Sl. No.	Name of the officer (S/Shri)	Designation
1.	Shri. Devendra Vasudeo Nagvenkar,	Principal Commissioner
2.	Shri Jai Aravindh	Joint Commissioner
3.	Shri Kathirvel P	Deputy Commissioner
4.	Shri L.M. Kalaiarasan	Deputy Commissioner
5.	Shri. Joseph K C	Assistant Commissioner
6.	Shri. Joseph Israel	Assistant Commissioner
7.	Shri Ravi Kumar T	Assistant Commissioner
8.	Shri John Selvaraj R	Assistant Commissioner
9.	Shri. Dilip Kumar	Superintendent
10.	Shri Parveen Kumar	Superintendent

Table-2 (List of representatives from Trade/stakeholders who Attended the meeting).		
Sl. No.	**Name of Nominated Members (S/Shri)**	**Name of the Organization**
1.	A S Ramaswamy	TCBA
2.	Cecil Machado	TCBA
3.	Karthikeyan. M	TEA
4.	J. Pinto Villavarayar	TCBA
5.	V Minesh Raja	TCBA
6.	J David Raja	TCFSA
7.	Christhu Raja	TCBA
8.	C Eswarasundar	APEC Tirupur
9.	Karthikeya Prabu	M/s. Krishya Logistics LLP